

Worldwide Support - Coverage Around the Globe

To better service our worldwide customers, Pro-face provides product repair and service facilities as well as technical support.



Legend

Offices

- Pro-face Head Office
- Pro-face Branch Office
- Authorized Service Center

Available Services

Technical Support

- phone support
- web/online support
- Pro-face repair
- Xycom repair
- seminar/training
- product purchase

Country/Region	Branch Name	System					
AMERICAS							
USA	• Pro-face America, Inc., (North/South American Head Office)						
Mexico							
Brazil	• Pro-face America, Inc., (Chicago Office)						
Columbia	x Multicontrol Automatización Industrial						
ASIA/OCEANIA							
Japan	• Digital Electronics Corporation						
China	• Pro-face China International Trading (Shanghai) Co., Ltd						
	• Pro-face China International Trading (Shanghai) Co., Ltd. Beijing Office						
	• Pro-face China International Trading (Shanghai) Co., Ltd. Guangzhou Office						
	• Wuxi Pro-face Electronics Co., Ltd.						
	• Pro-face China International Trading (Shanghai) Co., Ltd. Shenzhen Office						
	• Pro-face China International Trading (Shanghai) Co., Ltd. Wuxi Office						
South Korea	• Pro-face Korea Co., Ltd.						
Taiwan	• Pro-face Taiwan Co., Ltd.						
	• Pro-face Taiwan Co., Ltd., (Taichung Office)						
Thailand, Vietnam, Singapore, Malaysia, Philippines, Indonesia	• Pro-face South-East Asia Pacific Co., Ltd.						
India	• Pro-face India Bangalore HQ						
	• Pro-face India, (Mumbai Office)						
Australia, New Zealand	• Pro-face Australia Pty Ltd						
EUROPE							
Netherlands	• Pro-face Europe B.V., (European Head Office)						
	• Pro-face Europe B.V., (The Netherlands Office)						
Belgium	• Pro-face Europe B.V., (Belgium office)						
Poland	• Pro-face Europe B.V., (Warsaw Office)						
Czech	• Pro-face Europe B.V., (Czech Republic Office)						
Hungary	• Pro-face Europe B.V., (Budapest Office)						
Austria	• Pro-face Europe B.V., (Austria Office)						
France	• Pro-face France S.A.S.						
	• Pro-face France S.A.S., (Lyon Office)						
England	• Pro-face UK Ltd						
Germany	• Pro-face Deutschland GmbH						
Switzerland	• Pro-face Schweiz GmbH						
Italy	• Pro-face Italia S.p.a.						
Denmark	• Pro-face Northern Europe ApS						
Sweden	• Pro-face Sweden AB						
Russia	• Pro-face Northern Europe ApS, (Saint-Petersburg Office)						
Spain, Portugal	• Pro-face España						

* Since certain product service limitations may apply in certain areas, be sure to contact your Pro-face branch or representative for details.

* Repair is provided for a fee.



Pro-face

Your HMI and Industrial PC Authority

About Us

Pro-face is a global supplier of a broad range of plant visualization and control solutions for industrial automation markets. We offer dedicated and PC-based open HMI solutions designed to increase machine and plant efficiency while reducing overall system costs. Our principal products include Pro-face brand operator interfaces, industrial PCs and HMI software plus Xycom brand industrial computers and monitors.

Pro-face America, headquartered in Saline, Michigan is the North American sales office. Pro-face products are supported by 17 major offices with over 1200 representatives around the world.

Innovative

- #1 in delivering lowest cost of product ownership
- #1 in maintaining panel cutout compatibility 20+ years
- #1 in HMI hardware and data connectivity
- First to deliver industrial flat panel operator interface touch screens
- Manufacturer of the original QuickPanel™

Proven

- 35+ years of industrial HMI solutions
- Over 1.5 million operator interfaces in use today
- Installed in more than 300,000 factory-floor systems worldwide
- Serving 50 countries and expanding

Trusted

Pro-face is installed in the world's most recognized manufacturing facilities.

Find us here (and other places):

Industrial Automotive

Food & Beverage

Agriculture

Packaging

Material Handling

Oil & Gas

Water/Wastewater

Semiconductor

Power Generation

Industry leading technology solving today's toughest factory problems.

Pro-face America

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